



Consumer Protection & Legislation
Business Past Exam Questions
Higher Level

2013

Section 1 - Question 2

2. (a) What do the letters NCA stand for? Write the answer in the space provided.

NCA	
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(b) Outline **two** functions of the NCA:

(i) _____

(ii) _____

2011

Section 3 - Question 1 B

- (B) (i) Discuss the rights of consumers under the terms of the Sale of Goods and Supply of Services Act 1980.
- (ii) Illustrate **two** forms of redress available to consumers for breach of the Act.

(30 marks)

2010

Section 3 - Question 1 B

- (B) Evaluate the role of **each** of the following in protecting consumers:
- (i) The Small Claims Court;
 - (ii) The Office of the Ombudsman for Public Services.

(20 marks)

2009

Section 3 - Question 4 C

- (C) *“There is often a legal requirement for members of the public to hand over their personal information to public bodies.”*

Discuss the provisions of the Data Protection Act 1988 in relation to:

- (i) The Rights of Data Subjects
- (ii) The Obligations of Data Controllers.

(20 marks)

2008

Section 3 - Question 1 B

- (B)**
- (i) Illustrate the circumstances where retailers would be in breach of the Sale of Goods and Supply of Services Act 1980.
 - (ii) Outline remedies available to consumers for breaches of the Act. (25 marks)

2007

Section 1 - Question 5

5. In a legal context, consideration means _____
- _____
- _____
- _____

Section 3 - Question 1 B

- (B) Describe the provisions of the Sale of Goods and Supply of Services Act 1980 and evaluate its effectiveness. (30 marks)

Section 3 – Question 4 C

- (C) The Data Protection Act 1988 sets out the following:
- (i) The rights of Data Subjects
 - (ii) The obligations of Data Controllers and
 - (iii) The functions of the Data Protection Commissioner
- Explain any **two** of the above. (25 marks)
- (60 marks)

2006

Section 1 - Question 2

2. Outline **two** functions of the Director of Consumer Affairs:

(i) _____

(ii) _____
